1 – Data I/O License Portal

A: Login to License Portal

1. Open a browser window to https://activate.dataio.com/customers.
2. Login with the account information emailed to you from Data I/O, then review your contact details.

B: View Licensed Editions

1. To view the licensed products and versions for your account, click Licenses & Activations.
2. Review the list of products/versions currently licensed for your account.

C: Retrieve Activation Codes

1. To retrieve your product activation code, click a product from the list of Licenses & Activations.
2. On the License Details page, note the License ID and Activation Password.
3. Flip the page for details on entering this code into a Data I/O software product.

Minimum Requirements
- Software product already licensed
- Software product already installed
- “Account Info/Login ID” already received (see next page)
2 – Activate Software

D: General Activation Process

1. Complete a software license order with Data I/O.
2. Receive an automated email from Data I/O with your account login details for the License Portal. This email typically includes one or more product activation codes, depending on your order. Enter the code directly in the software product.
3. To view all of the products currently licensed, login to the License Portal using the information from the email that you received.
4. To retrieve an activation code from the License Portal, see Column C on the previous page.
5. Launch the software product and enter its activation code in the licensing screen.
6. For assistance on licensing your software product:
   - Customer Support Portal (MAX)
     https://myaccount.dataio.com
   - Data I/O Technical Support
     http://www.dataio.com/Support/Service-Request
   - Data I/O Sales
     http://www.dataio.com/Contact-Us/Sales

E: Activate LumenX DMS

1. In LumenX Data Management Software (DMS), click the Help menu (very top), then click License.
2. In the LumenX License screen, click the Activation tab, enter your license details, then click Activate.
3. Verify that activation succeeded.

F: Activate ConneX

1. In ConneX Handler, click the Configuration menu at the top, then click License in the left pane.
2. Enter your license details in the License Activation section, and then click Activate Online.
3. Verify that activation succeeded.

* ConneX Attendant does not require a license because each of its Handlers must already be licensed.

To update the license on a LumenX programmer:
A. In LumenX DMS, click Help (at top), then click License.
B. On the Programmers tab, click the Update button at bottom.
C. Verify that license data finished updating.