

Software License Activation

1 – Data I/O License Portal

Minimum Requirements

- Software product already licensed
- Software product already installed
- “Account Info/Login ID” already received (see next page)

A: Login to License Portal

1. Open a browser window to <https://activate.dataio.com/customers>.

2. Login with the account information emailed to you from Data I/O, then review your contact details.

B: View Licensed Editions

1. To view the licensed products and versions for your account, click **Licenses & Activations**.

2. Review the list of products/versions currently licensed for your account.

| License ID/Serial | Product | Date Issued | Status | Activations Left |
|-------------------|------------------------------|-------------|--------|------------------|
| 123 | LumenX DHS Command Line Only | Jun 22 2018 | OK | 2 |
| 321 | LumenX DHS Job Composer Only | Apr 20 2018 | OK | 2 |
| 000 | ConneX PSV Traceability Data | Apr 20 2018 | OK | 8 |
| 111 | ConneX Sentrix Data | Apr 20 2018 | OK | 2 |

C: Retrieve Activation Codes

1. To retrieve your product activation code, click a product from the list of **Licenses & Activations**.

| License ID/Serial | Product | Date Issued | Status | Activations Left |
|-------------------|------------------------------|-------------|--------|------------------|
| 123 | LumenX DHS Command Line Only | Jun 22 2018 | OK | 2 |
| 321 | LumenX DHS Job Composer Only | Apr 20 2018 | OK | 2 |
| 000 | ConneX PSV Traceability Data | Apr 20 2018 | OK | 8 |
| 111 | ConneX Sentrix Data | Apr 20 2018 | OK | 2 |

2. On the **License Details** page, note the **License ID** and **Activation Password**.

| License Information | Order Information |
|---------------------------------------|--------------------------|
| Status: OK | Invoice: [None] |
| License ID: 123 | Date Issued: Apr 20 2018 |
| Activation Password: A1B2C3D4E5F6G7H8 | Quantity: 1 Each |
| Activations Left: 2 | |
| Deactivations Left: Unlimited | |

3. Flip the page for details on entering this code into a Data I/O software product.

Software License Activation (continued)

2 – Activate Software

To update the license on a LumenX programmer:

- In LumenX DMS, click **Help** (at top), then click **License**.
- On the **Programmers** tab, click the **Update** button at bottom.
- Verify that license data finished updating.

D: General Activation Process

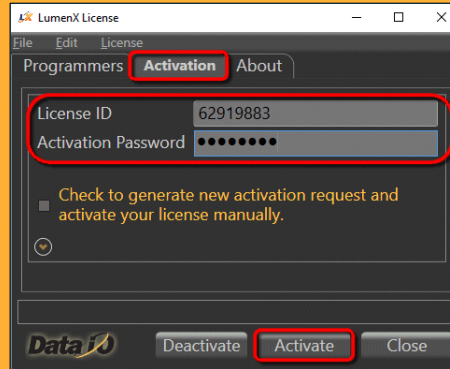
- Complete a software license order with Data I/O.
- Receive an automated email from Data I/O with your account login details for the License Portal.

This email typically includes one or more product activation codes, depending on your order. Enter the code directly in the software product.

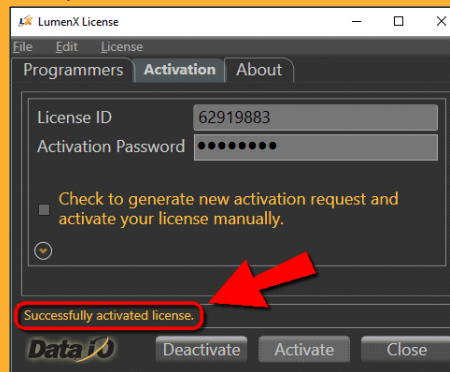
- To view all of the products currently licensed, login to the License Portal using the information from the email that you received.
- To retrieve an activation code from the License Portal, see **Column C** on the previous page.
- Launch the software product and enter its activation code in the licensing screen.
- For assistance on licensing your software product:
 - Customer Support Portal (MAX) <https://myaccount.dataio.com>
 - Data I/O Technical Support <http://www.dataio.com/Support/Service-Request>
 - Data I/O Sales <http://www.dataio.com/Contact-Us/Sales>

E: Activate LumenX DMS

- In LumenX Data Management Software (DMS), click the **Help** menu (very top), then click **License**.
- In the **LumenX License** screen, click the **Activation** tab, enter your license details, then click **Activate**.

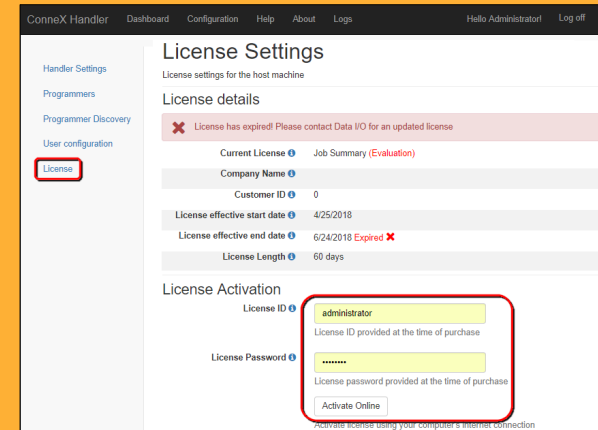


- Verify that activation succeeded.



F: Activate ConneX

- In ConneX Handler, click the **Configuration** menu at the top, then click **License** in the left pane.
- Enter your license details in the **License Activation** section, and then click **Activate Online**.



* ConneX Attendant does not require a license because each of its Handlers must already be licensed.

- Verify that activation succeeded.

